

National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

Students Satisfaction Survey (SSS) was conducted among the students of the college for the NAAC AQAR (2020-21). The questionnaire has been framed based on NAAC guidelines. Students of college have rated the all questions in a **scale of 0 to 4**. The result of this survey is based on the response of **221** students. The summary is displayed on the college website.

Number of responses received for the (SSS) survey = **221**

Que. No.	QUESTIONNAIRE	Score
OVERALL AVERAGE SCORE		3.38
1	How much of the syllabus was covered in the class?	3.27
2	How well did the teachers prepare for the classes?	3.31
3	How well were the teachers able to communicate?	3.50
4	The teacher's approach to teaching can best be described as	3.29
5	Fairness of the internal evaluation process by the teachers.	3.43
6	Was your performance in assignments discussed with you?	3.40
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	3.18
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	3.31
9	The institution provides multiple opportunities to learn and grow.	3.33
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.52
11	Your mentor does a necessary follow-up with an assigned task to you.	3.42
12	The teachers illustrate the concepts through examples and applications.	3.45
13	The teachers identify your strengths and encourage you with providing right level of challenges.	3.38
14	Teachers are able to identify your weaknesses and help you to overcome them.	3.35
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.42

16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.	3.45
17	Teachers encourage you to participate in extracurricular activities.	3.39
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.36
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?	3.39
20	The overall quality of teaching-learning process in your institute is very good.	3.51
21	Give three observation / suggestions to improve the overall teaching-learning experience in your institution. (Some Notable Suggestions)	
	1) Offline lectures should be conducted on odd days in this Covid pandemic period.	
	2) More emphasis should be given to practical.	
	3) Conduct tests after the end of each chapter for revision and clear doubts of students.	
	4) Take necessary action for weaker students by clearing any doubts they have.	
	5) Once in month, a person from outside with a good level of experience should be called to have an interactive talk with students to boost them.	
	6) Create a campus conversation about transformational teaching.	

Question-wise statistics of scores given by student

